

# United Streaming – General Information

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1. There are now two “Stream Types”, which determine quality. Previously, the only option was “256 Kbps”, so the majority of our movies are in this format. If you change your format to “700 Kbps”, then you have to re-download your movies again in that Stream Type.
2. Some movies that were previously downloaded are no longer downloaded. I do not know why, but some movies are not there. If you do NOT see a check mark on the “Download Later” icon, then your movie is no longer downloaded, and you have to download it again (which happens at night).
3. You can see a list of all the downloaded movies by going to “My Content” and clicking on the “Network Manager” tab.
4. Check your movies a couple days before you plan to use them in case you need to download them again.

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